

OUTER HEBRIDES TOURISM INDUSTRY ASSOCIATION

FERRY AVAILABILITY REVIEW JUNE – OCTOBER 2013



Research and reporting carried out by the Outer Hebrides
Tourism Industry Association, on behalf of HITRANS, Argyll &
Bute Council and Comhairle nan Eilean Siar

Unavailable To Book Online (UTBO*) (*by day of sailing)

TITLE

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1. Executive Summary

1.1 Summary

1.1.1 A review of ferry availability across 8 Hebridean islands between June and October 2013 found 861 out of 2103 sailings were Unavailable To Book Online (UTBO) for car reservations by the day of sailing or in many cases up to several weeks in advance. This restricts islanders, tourists and businesses from traveling and trading freely with mainland Scotland. This restriction on trade not only affects the islands but also the mainland businesses that trade with Scotland's Hebridean islands.

1.2 Introduction

1.2.1 Following the introduction of RET and the subsequent rise in demand on the CalMac network, it was noted that more and more sailings were unavailable to book online due to the increase in traffic. A project was setup in 2011 to monitor the availability of sailings on the CalMac online booking system for the Stornoway to Ullapool route.

1.2.2 The project reported high levels of unavailable sailings so it was continued and expanded in 2012 and 2013 to assess and review if the issues were happening on other islands and if it was getting better or worse each year.

1.2.3 Sailings serving the islands of Lewis, Harris, North Uist, South Uist, Barra, Coll, Tiree & Islay were monitored during the months of June through to October 2013. This was achieved by checking the relevant online booking system every day to ascertain if sailings in the coming days and months were available or not.

1.3 Results

Table 1.3.1 Summary of Ferry Availability 2013

Island	Lewis	Harris	N Uist	S Uist	Barra	Coll/Tiree	Islay	Overall
No of Sailings	615	247	249	169	158	142	523	2103
Unavailable	284	74	89	73	47	64	230	861
% UTBO	46%	30%	36%	43%	30%	45%	44%	44%

1.3.1 The number and frequency of the UTBO sailings varied depending on factors such as departure times and school holidays but there is also an underlying general demand. Some trends were observed and are highlighted below:

1.3.2 Weekends are the most likely to suffer a high percentage of UTBO sailings. Overall Weekends run at 48% UTBO and during July & August this increases to 72% across the whole area.

1.3.3 79% of all sailings from Ullapool to Stornoway (route with the largest ship) were UTBO during July & August 2013.

Unavailable To Book Online (UTBO*) (*by day of sailing)

- 1.3.4 Sailings into Tarbert on Saturday were UTBO for up to 2 months before departure and overall UTBO sailings have increased by 48%.
- 1.3.5 North Uist has seen the largest rise in UTBO sailings from 2012. They have risen 85% from 48 to 89 sailings in one year.
- 1.3.6 Smaller services saw similar constraints with South Uist reaching nearly 100% UTBO sailings during July & August. Coll & Tiree sailings were all UTBO from Thursday through to Monday night for all of July and much of August. While Barra, even with its long journey times has 47 UTBO sailings in 2013.
- 1.3.7 On Islay, between June 15th and Oct 22nd there were 112 out of 129 days that had at least one sailing UTBO. A total of 230 meant Islay also had one of the largest overall number of UTBO sailings, second only to the Isle of Lewis.
- 1.3.8 July and August have the largest amount of UTBO sailings though the phenomenon can be seen increasing in the months of June & September.
- 1.3.9 There are periods of 1 week or longer when all sailings into a port can be UTBO. This is not restricted to small populations; even the Isle of Lewis (pop. 19,658) has experienced this issue.

2. Introduction

- 2.1 Following the introduction of RET to the Calmac network it was noted that more sailings were unavailable to book online due to the increase in traffic. A project was setup in 2011 to monitor the availability of sailings on the CalMac online booking system for the Stornoway to Ullapool route.
- 2.2 This report showed 237 out of 492 (48%) sailings to and from Stornoway were UTBO (unavailable to book online) by day of sailing between April and August 2011.
- 2.3 The scope of the project was extended to monitor all incoming routes to the Outer Hebrides for summer season 2012. Each route showed similar trends to that seen in 2011. Overall, 258 out of 627 (41%) sailings coming into the islands for June, July and August were UTBO.
- 2.4 In 2013 the project was again extended to include routes to Coll, Tiree and Islay and outgoing traffic from Stornoway and Lochboisdale.

3. Methodology

3.1 The data for this report was collected by the daily routine of querying the CalMac online booking system for each sailing covered in the study. This involved checking through all remaining sailings from the day of assessment through to the end of October. Sailings that appeared NA (not available) on the system were noted on a master spreadsheet. Therefore the data included not only if a sailing was unavailable but also the date from which it became unavailable. In general once the sailing became unavailable it remained so.

3.2 CalMac Reservation Screenshot

Caledonian MacBrayne
Hebridean & Clyde Ferries

Enquiries & Reservations **0800 066 5000**

•Destinations •Timetables •Tickets •On Board •Journey Information •Contact •Login/Reg

Your Booking: Step 1: Select Routes → Step 2: Select Sailings

Step 1 Select Routes Step 2 Select Sailings Step 3 Make Payment Step 4 Confirm Booking

Step 2: Select Sailings
Outward: Stornoway To Ullapool

	Departs	Arrives	Admn Info
Wednesday, 20 November 2013	07:00	09:45	NA
	13:50	16:35	NA
	23:00	03:00	NA

Return: Ullapool To Stornoway

	Departs	Arrives	Admn Info
Thursday, 21 November 2013	04:30	06:30	NA
	10:25	13:10	NA
	17:35	20:20	NA

3.3 If a sailing is shown as NA and customers hover over the NA they get the following message “Sorry, this sailing is not available for booking currently on the Internet. Please contact Caledonian MacBrayne on 0800 066 5000 for more information on availability”

3.3 Data Presentation

- 3.3.1 Following the data collection process a further exercise was undertaken to review and extract key trends and figures from the results. Summaries of these results are presented in the following pages.
- 3.3.2 Each Island's data set is reported as sailings noted unavailable, compared to the total number of sailings timetabled. They are split into seasonal and monthly sets and then further disseminated into mid-week and weekend sets.
- 3.3.3 Weekend data was assessed as being from Friday through to, and including Monday. Monday was included as weekend traffic due to the relatively small number of Sunday sailings forcing weekend visitors to utilise the more frequent Monday sailings. Therefore mid-week was assessed as Tuesday to Thursday and weekends as Friday to Monday.
- 3.3.4 A comparison with any previous years results is summarised for those routes with the available data. This has been quoted as a percentage increase or decrease on the previous years results.
- 3.3.5 Key trends and highlights are summarised below the tables. Results that are 20% and above have been highlighted amber with those of approx. 60% and above highlighted in red.

4. Results

4.1.1 Lewis (Ullapool - Stornoway)

Table 4.1.1 Summary of Unavailable to book online sailings

Month	Jun	July	Aug	Sep	Oct	Totals
No of Sailings	57	68	67	57	58	307
Unavailable	24	56	50	25	7	162
% Unavailable	42%	82%	75%	44%	12%	51%

- 162 out of 307 sailings were UTBO (Unavailable To Book Online).
- 79% of all sailings were UTBO during July & August 2013.
- 82% of all runs in July were UTBO and 75% in Aug.
- Weekend sailings were over 85% UTBO during the peak season and still over 50% UTBO outwith the School Holidays.
- For 72 days straight, between June 27th and Sept 6th at least one sailing per day was UTBO.
- Peak sailings were UTBO over 2 months in advance of departure.
- On 5 occasions, all 10 sailings from Sat to Mon were UTBO over 1 week before departure. 22 sailings in a row were UTBO between the 1st and 7th of August

Table 4.1.2 Weekend v Mid-Week comparison

Month	Jun		Jul		Aug		Sept		Oct	
Mid-wk/Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd
No of Sailings	25	32	33	35	30	37	25	32	30	28
Unavailable	8	16	25	31	18	32	6	19	2	6
% Unavailable	32%	50%	76%	89%	60%	86%	24%	59%	7%	21%

- The 8 weekend sailings from Fri to Mon are consistently unavailable throughout the summer.
- Nearly all sailing were UTBO at weekends throughout July & August
- Even weekends during June & September are UTBO at high levels
- Due to the high weekend demand, unpopular mid-week sailings also end up UTBO

Table 4.1.3 Year on Year Comparison

Month	Apr	May	Jun	July	Aug	Sep	Oct
2011	2	15	17	43	41	NA	NA
2012	5	10	15	42	40	17	5
2013	NA	NA	24	57	50	25	7
2 Year Change	150%	-33%	41%	33%	22%	47%	40%

- Demand was already strong in 2011 and it held up at similar levels for 2012, but we have since seen a large increase in 2013. There are now very few sailings left available.

Unavailable To Book Online (UTBO*) (*by day of sailing)

4.1.2 Lewis (Stornoway – Ullapool)

Table 4.1.4 Summary of unavailable to book online sailings

Month	Jun	July	Aug	Sep	Oct	Totals
Number of Sailings	57	68	68	57	58	308
Fully Booked Runs	13	37	43	13	16	122
% Capacity	23%	54%	63%	23%	28%	40%

- 122 out of 308 sailings were UTBO.
- 59% of all sailings were UTBO during July & August 2013.
- 54% of all runs in July were UTBO and 63% in Aug.
- For 72 days straight, between June 27th and Sept 6th at least one sailing was UTBO.
- Peak sailings were UTBO over 2 months in advance of departure.

Table 4.1.5 Weekend v Mid-Week comparison

Month	Jun		Jul		Aug		Sept		Oct	
Mid-wk/Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd
No of Sailings	25	32	33	35	30	38	25	32	30	28
Unavailable	2	11	11	26	12	31	2	11	7	9
% Unavailable	8%	34%	33%	74%	40%	82%	8%	34%	23%	32%

- Weekend sailings were over 78% UTBO during the peak season and still over 34% UTBO outwith the School Holidays.

Table 4.1.6 Year on Year Comparison

Month	Jun	July	Aug	Sep	Oct	Totals
2011	17	43	41	-	-	101
2012	-	-	-	-	-	-
2013	13	37	43	13	16	93
Percentage	-24%	-14%	5%	-	-	-8%

- Demand was already strong in 2011. Data was not collected in 2012 but similar if slightly less results have been noted in 2013.

4.2 Harris Results (Uig – Tarbert)

Table 4.2.1 Summary of Unavailable to book online (UTBO) sailings

Month	Jun	July	Aug	Sep	Oct	Totals
No of Sailings	51	49	49	49	49	247
Unavailable	7	33	27	3	4	74
% Unavailable	14%	67%	55%	6%	8%	30%

- Uig – Tarbert had 74 out of 247 sailings were UTBO.
- 61% of all sailings were UTBO during July & August 2013.
- 67% of all runs in July were UTBO and 55% in Aug.
- The main constraints for Harris are found in July & August
- For 39 days straight, between July 12th and Aug 17th at least one sailing was UTBO.
- Peak sailings on Saturday were all UTBO for over 2 months in advance of departure.
- On 5 occasions, all sailings from Sat to Mon were UTBO.

Table 4.2.2 Weekend v Mid-Week comparison

Month	Jun		Jul		Aug		Sept		Oct	
	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd
No of Sailings	24	27	23	26	22	27	22	27	25	24
Unavailable	0	7	12	21	8	19	0	3	0	4
% Unavailable	0%	26%	52%	81%	36%	70%	0%	11%	0%	17%

- The sailing at 0530 on a Monday is more of a positioning run as it leaves so early in the morning and it therefore distorts the figures. Even with this run included weekends are always UTBO throughout July and August.
- Mid-week figures are also climbing showing the traffic is being forced away from the weekends.
- There is an average of 7 days of unavailability from June to August.

Table 4.2.3 Year on Year Comparison

Month	Jun	July	Aug	Sep	Oct	Totals
2012	8	25	17	0	0	50
2013	7	33	27	3	4	74
Yearly % Change	-13%	32%	59%	-	-	48%

Table 4.2.3 shows a sharp increase of 24 sailings UTBO compared with 2012. This is comparable with the figures seen for the Ullapool – Stornoway route. August saw a huge increase of 59%.

Unavailable To Book Online (UTBO*) (*by day of sailing)

4.3 North Uist (Uig – Lochmaddy)

Table 4.3.1 Summary of Unavailable to book online (UTBO) sailings

Month	Jun	July	Aug	Sep	Oct	Totals
No of Sailings	48	53	53	47	48	249
Unavailable	7	31	32	16	3	89
% Unavailable	15%	58%	60%	34%	6%	35%

- Uig – Lochmaddy had 89 out of 249 sailings UTBO.
- 59% of all sailings were UTBO during July & August 2013.
- 58% of all runs in July were UTBO and 60% in Aug.
- The main constraints for North Uist are found in July & August but there is a noticeable increase in pressure during September
- 33 days between July 12th and Aug 15th had at least one sailing UTBO.
- Peak sailings on Saturday were all UTBO for over 2 months in advance of departure.

Table 4.3.2 Weekend v Mid-Week comparison

Month	Jun		Jul		Aug		Sept		Oct	
Mid-wk/Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd
No of Sailings	16	32	19	34	17	36	20	27	20	28
Unavailable	1	6	8	23	12	20	6	10	1	2
% Unavailable	6%	19%	42%	68%	71%	56%	30%	37%	5%	7%

- The lower numbers of mid-week sailings to North Uist mean the North Uist figures are at a high level all week.
- North Uist has high UTBO figures for June and Sept compared with other routes.

Table 4.3.3 Year on Year Comparison

Month	Jun	July	Aug	Sep	Oct	Totals
2012	12	17	15	4	0	48
2013	7	31	32	16	3	89
Yearly % Change	-42%	82%	113%	300%	-	85%

- There has been a huge increase in sailings to North Uist that are UTBO when compared with 2012.
- Overall the number of sailing UTBO has nearly doubled in one year.
- September, a month that had little issues with availability in 2012 has now over a third of its sailings unavailable.

4.4 South Uist (Oban-Lochboisdale)

Table 4.4.1 Summary of Unavailable to book online (UTBO) sailings

Month	Jun	July	Aug	Sep	Oct	Totals
No of Sailings	11	17	18	19	18	83
Unavailable	6	17	14	4	0	41
% Unavailable	55%	100%	78%	21%	0%	49%

- Table 4.4.1 shows that 100% of all runs in July were UTBO and 78% in Aug.
- Sailings to South Uist are a single sailing every second day.
- During the peak season the route can UTBO for over 10 days in a row prior to departure.
- Some sailings are UTBO for 6-7 weeks in advance of departure.
- Most constrained day for travel out of Lochboisdale is Friday, followed by Saturday.
- Sharing one run per week as well with Barra means that capacity is further compromised due to shared traffic.

Table 4.4.2 Weekend v Mid-Week comparison

Month	Jun		Jul		Aug		Sept		Oct	
Mid-wk/Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd
No of Sailings	8	10	9	8	9	9	8	10	10	8
Unavailable	2	4	9	8	7	7	2	2	0	0
% Unavailable	25%	40%	100%	100%	78%	78%	25%	20%	0%	0%

- South Uist has so few sailings that they are all UTBO whether it's mid-week or weekend during July and Aug.
- June and Sept are seeing a similar issue

Table 4.4.3 Year on Year Comparison

Month	Jun	July	Aug	Sep	Oct	Totals
2012	4	14	10	4	0	32
2013	6	17	14	4	0	41
Yearly Change %	50%	21%	40%	-	-	28%

- Year on year South Uist has increased by 28%. This though would be much higher if South Uist wasn't already at virtually 100% UTBO.

4.5 South Uist (Lochboisdale-Oban)

Table 4.5.1 Summary of Unavailable to book online (UTBO) sailings

Month	Jun	July	Aug	Sep	Oct	Totals
No of Sailings	17	18	17	17	17	86
Unavailable	4	14	10	4	0	32
% Unavailable	24%	78%	59%	24%	0%	37%

- Table 4.5.1 shows 78% of all runs in July were UTBO & 59% in Aug.
- Sailings to South Uist are a single sailing every 2nd day.

Table 4.5.2 Weekend v Mid-Week comparison

Month	Jun		Jul		Aug		Sept		Oct	
Mid-wk/Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd
No of Sailings	4	13	5	13	4	14	4	14	5	12
Unavailable	0	6	4	9	3	12	0	6	0	2
% Unavailable	0%	46%	80%	69%	75%	86%	0%	43%	0%	17%

- South Uist has so few sailings that they are all UTBO whether it's mid-week or weekend during July and Aug.
- June and Sept are seeing a similar issue with UTBO sailings.

4.6 Barra (Oban - Castlebay)

Table 4.6.1 Summary of Unavailable to book online (UTBO) sailings

Month	Jun	July	Aug	Sep	Oct	Totals
No of Sailings	21	35	34	34	34	158
Unavailable	7	20	13	6	1	47
% Unavailable	33%	57%	38%	18%	3%	30%

- Table 4.6.1 shows that 47 out of 158 sailings to Barra from Oban were UTBO
- It was also noted that Barra had 48% of its sailings UTBO during July & Aug.
- Some sailings are UTBO for 3-4 weeks in advance of departure.

Table 4.6.2 Weekend v Mid-Week comparison

Month	Jun		Jul		Aug		Sept		Oct	
Mid-wk/Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd
No of Sailings	12	14	18	17	18	18	18	18	18	18
Unavailable	3	4	11	9	8	5	4	2	1	0
% Unavailable	25%	29%	61%	53%	44%	28%	22%	11%	6%	0%

- Most common day sailings are UTBO to Barra is Thursday (this may be due to the sailing being shared with an arrival at Lochboisdale).
- Booking a Tuesday or Thursday ticket to Barra is complicated by having Lochboisdale or Coll/Tiree as a stop off point. Making the journeys both longer and more liable to be UTBO.
- This explains the more even spread of UTBO sailings between Weekends and Mid-week when compared with the other routes in this survey.

Table 4.6.3 Year on Year Comparison

Month	Jun	July	Aug	Sep	Oct	Totals
2012	6	22	11	3	0	42
2013	7	20	13	6	1	47
Yearly % Change	14%	-10%	15%	-	100%	11%

- Table 4.6.3 showed a steady increase of 11% of sailings were UTBO when compared with 2012

4.7 Coll/Tiree (Oban – Coll/Tiree)

Table 4.7.1 Summary of Unavailable to book online (UTBO) sailings

Month	Jun	July	Aug	Sep	Oct	Totals
No of Sailings	18	32	31	30	31	142
Unavailable	9	25	20	5	5	64
% Unavailable	50%	78%	65%	17%	16%	45%

- Table 4.7.1 showed that Oban to Coll/Tiree had 64 out of 142 sailings UTBO.
- 71% of all sailings were UTBO during July & August 2013.
- 78% of all runs in July were UTBO and 65% in Aug.
- The main constraints for Coll/Tiree are found in July & August but there is a noticeable increase in pressure during June
- During the peak season the route was UTBO for 9 days in a row between 13th and the 22nd of July.
- 16 sailings were already UTBO on the day the research started. More than any of the other routes.

Table 4.7.2 Weekend v Mid-Week comparison

Month	Jun		Jul		Aug		Sept		Oct	
Mid-wk/Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd
No of Sailings	12	18	15	17	13	18	12	18	15	16
Unavailable	1	8	9	16	5	15	4	1	2	3
% Unavailable	8%	44%	60%	94%	38%	83%	33%	6%	13%	19%

- In July, the only availability for accessing Coll/ Tiree is by sailing on a Wednesday or Tuesday. The Islands sailings are all UTBO from Thursday through to Monday night for all of July and much of August.

4.8 Islay (Kennacraig – Port Ellen / Port Askaig)

Table 4.7.1 Summary of Unavailable to book online (UTBO) sailings

Month	Jun	July	Aug	Sep	Oct	Totals
No of Sailings	70	115	119	111	108	523
Unavailable	29	66	68	36	31	230
% Unavailable	41%	57%	57%	32%	29%	44%

- There were 230 out of 523 sailings to Islay that were UTBO during season 2013
- Islay's figures showed a there is a significant number of UTBO sailings throughout the season even though 2 ferries serve the island with around 85 cars capacity each.
- 57% of all sailings were UTBO during July & August 2013. This is comparable with most other routes.
- The bulk of the UTBO sailings for Islay are found in July & August but there is a noticeable number in June, September and October.
- Between June 15th and Oct 22nd there were 112 out of 129 days that had at least one sailing UTBO.
- Peak sailings on Saturday were UTBO for up to 2 months in advance of departure.

Table 4.8.2 Weekend v Mid-Week comparison

Month	Jun		Jul		Aug		Sept		Oct	
Mid-wk/Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd	Mid-W	Wknd
No of Sailings	12	18	51	64	49	70	44	67	49	59
Unavailable	1	8	23	43	23	45	13	23	15	16
% Unavailable	8%	44%	45%	67%	47%	64%	30%	34%	31%	27%

- As with most other route, sailings at the weekend were found to be UTBO more often and especially during July and August.

APPENDIX 1

ULLAPOOL - STORNOWAY

100% UTBO	66% UTBO	50% UTBO	33% UTBO
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June							Saturday
							1
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	2	3	4	5	6	7	8
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	9	10	11	12	13	14	15
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	16	17	18	19	20	21	22
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	23	24	25	26	27	28	29
	Sunday						
	30						

July		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5	6
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	7	8	9	10	11	12	13
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	14	15	16	17	18	19	20
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	21	22	23	24	25	26	27
	Add. Sailing						
	Sunday	Monday	Tuesday	Wednesday			
	28	29	30	31			

Unavailable To Book Online (UTBO*) (*by day of sailing)

5. APPENDIX

August					Thursday	Friday	Saturday
					1	2	3
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	4	5	6	7	8	9	10
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	11	12	13	14	15	16	17
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	18	19	20	21	22	23	24
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	25	26	27	28	29	30	31

September	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6	7
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8	9	10	11	12	13	14
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	15	16	17	18	19	20	21
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	22	23	24	25	26	27	28
	Sunday	Monday					
	29	30					

October			Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4	5
							Breakdown
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	6	7	8	9	10	11	12
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	13	14	15	16	17	18	19
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	20	21	22	23	24	25	26
	Sunday	Monday	Tuesday	Wednesday	Thursday		
	27	28	29	30	31		

Unavailable To Book Online (UTBO*) (*by day of sailing)

Stornoway to Ullapool

100% UTBO	66% UTBO	50% UTBO	33% UTBO
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June							Saturday
							1
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	2	3	4	5	6	7	8
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	9	10	11	12	13	14	15
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	16	17	18	19	20	21	22
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	23	24	25	26	27	28	29
	Sunday						
	30						

July							Saturday
		1	2	3	4	5	6
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	7	8	9	10	11	12	13
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	14	15	16	17	18	19	20
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	21	22	23	24	25	26	27
	Add. sailing						
	Sunday	Monday	Tuesday	Wednesday			
	28	29	30	31			

Unavailable To Book Online (UTBO*) (*by day of sailing)

5. APPENDIX

August					Thursday	Friday	Saturday
					1	2	3
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	4	5	6	7	8	9	10
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	11	12	13	14	15	16	17
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	18	19	20	21	22	23	24
	Double runs						
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	25	26	27	28	29	30	31

September	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6	7
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8	9	10	11	12	13	14
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	15	16	17	18	19	20	21
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	22	23	24	25	26	27	28
	Sunday	Monday					
	29	30					

October			Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4	5
							Breakdown
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	6	7	8	9	10	11	12
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	13	14	15	16	17	18	19
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	20	21	22	23	24	25	26
	Sunday	Monday	Tuesday	Wednesday	Thursday		
	27	28	29	30	31		

Unavailable To Book Online (UTBO*) (*by day of sailing)

UIG - TARBERT

100% UTBO 50% UTBO

June							Saturday
							1
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	2	3	4	5	6	7	8
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	9	10	11	12	13	14	15
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	16	17	18	19	20	21	22
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	23	24	25	26	27	28	29
	Sunday						
	30						

July		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5	6
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	7	8	9	10	11	12	13
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	14	15	16	17	18	19	20
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	21	22	23	24	25	26	27
	Sunday	Monday	Tuesday	Wednesday			
	28	29	30	31			

August					Thursday	Friday	Saturday
					1	2	3
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	4	5	6	7	8	9	10
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	11	12	13	14	15	16	17
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	18	19	20	21	22	23	24
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	25	26	27	28	29	30	31

Unavailable To Book Online (UTBO*) (*by day of sailing)

5. APPENDIX

September	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6	7
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8	9	10	11	12	13	14
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	15	16	17	18	19	20	21
						2	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	22	23	24	25	26	27	28
	Sunday	Monday					
	29	30					

October			Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4	5
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	6	7	8	9	10	11	12
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	13	14	15	16	17	18	19
						2	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	20	21	22	23	24	25	26
	Sunday	Monday	Tuesday	Wednesday	Thursday		
	27	28	29	30	31		

Unavailable To Book Online (UTBO*) (*by day of sailing)

UIG - LOCHMADDY

100% UTBO	66% UTBO	50% UTBO	33% UTBO
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June							Saturday
							1
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	2	3	4	5	6	7	8
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	9	10	11	12	13	14	15
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	16	17	18	19	20	21	22
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	23	24	25	26	27	28	29
	Sunday						
	30						

July		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5	6
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	7	8	9	10	11	12	13
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	14	15	16	17	18	19	20
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	21	22	23	24	25	26	27
	Sunday	Monday	Tuesday	Wednesday			
	28	29	30	31			

August					Thursday	Friday	Saturday
					1	2	3
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	4	5	6	7	8	9	10
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	11	12	13	14	15	16	17
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	18	19	20	21	22	23	24
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	25	26	27	28	29	30	31

Unavailable To Book Online (UTBO*) (*by day of sailing)

5. APPENDIX

September	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6	7
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8	9	10	11	12	13	14
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	15	16	17	18	19	20	21
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	22	23	24	25	26	27	28
	Sunday	Monday					
	29	30					

October			Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4	5
							Finlaggan!!!
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	6	7	8	9	10	11	12
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	13	14	15	16	17	18	19
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	20	21	22	23	24	25	26
	Sunday	Monday	Tuesday	Wednesday	Thursday		
	27	28	29	30	31		

Unavailable To Book Online (UTBO*) (*by day of sailing)

OBAN-LOCHBOISDALE

100% UTBO

June							Saturday
							1
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	2	3	4	5	6	7	8
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	9	10	11	12	13	14	15
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	16	17	18	19	20	21	22
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	23	24	25	26	27	28	29
	Sunday						
	30						

July							Saturday
		1	2	3	4	5	6
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	7	8	9	10	11	12	13
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	14	15	16	17	18	19	20
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	21	22	23	24	25	26	27
	Sunday	Monday	Tuesday	Wednesday			
	28	29	30	31			

August				Thursday	Friday	Saturday	
				1	2	3	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	4	5	6	7	8	9	10
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	11	12	13	14	15	16	17
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	18	19	20	21	22	23	24
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	25	26	27	28	29	30	31

Unavailable To Book Online (UTBO*) (*by day of sailing)

5. APPENDIX

September	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6	7
						???	Military
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8	9	10	11	12	13	14
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	15	16	17	18	19	20	21
						2	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	22	23	24	25	26	27	28
						???	Military
	Sunday	Monday					
	29	30					

October			Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4	5
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	6	7	8	9	10	11	12
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	13	14	15	16	17	18	19
						2	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	20	21	22	23	24	25	26
	Sunday	Monday	Tuesday	Wednesday	Thursday		
	27	28	29	30	31		

Unavailable To Book Online (UTBO*) (*by day of sailing)

LOCHBOISDALE –OBAN**100% UTBO**

June							Saturday
							1
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	2	3	4	5	6	7	8
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	9	10	11	12	13	14	15
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	16	17	18	19	20	21	22
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	23	24	25	26	27	28	29
	Sunday						
	30						

July		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5	6
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	7	8	9	10	11	12	13
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	14	15	16	17	18	19	20
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	21	22	23	24	25	26	27
	Sunday	Monday	Tuesday	Wednesday			
	28	29	30	31			

August					Thursday	Friday	Saturday
					1	2	3
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	4	5	6	7	8	9	10
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	11	12	13	14	15	16	17
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	18	19	20	21	22	23	24
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	25	26	27	28	29	30	31

Unavailable To Book Online (UTBO*) (*by day of sailing)

5. APPENDIX

September	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6	7
						2 sailings	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8	9	10	11	12	13	14
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	15	16	17	18	19	20	21
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	22	23	24	25	26	27	28
	Sunday	Monday					
	29	30					

October			Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4	5
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	6	7	8	9	10	11	12
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	13	14	15	16	17	18	19
						2	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	20	21	22	23	24	25	26
	Sunday	Monday	Tuesday	Wednesday	Thursday		
	27	28	29	30	31		

Unavailable To Book Online (UTBO*) (*by day of sailing)

OBAN – CASTLEBAY

100% UTBO 50% UTBO

June							Saturday
							1
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	2	3	4	5	6	7	8
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	9	10	11	12	13	14	15
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	16	17	18	19	20	21	22
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	23	24	25	26	27	28	29
	Sunday						
	30						

July		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5	6
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	7	8	9	10	11	12	13
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	14	15	16	17	18	19	20
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	21	22	23	24	25	26	27
	Sunday	Monday	Tuesday	Wednesday			
	28	29	30	31			

August					Thursday	Friday	Saturday
					1	2	3
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	4	5	6	7	8	9	10
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	11	12	13	14	15	16	17
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	18	19	20	21	22	23	24
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	25	26	27	28	29	30	31

Unavailable To Book Online (UTBO*) (*by day of sailing)

5. APPENDIX

September	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6	7
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8	9	10	11	12	13	14
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	15	16	17	18	19	20	21
						2	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	22	23	24	25	26	27	28
	Sunday	Monday					
	29	30					

October	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6	7
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8	9	10	11	12	13	14
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	15	16	17	18	19	20	21
						2	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	22	23	24	25	26	27	28
	Sunday	Monday					
	29	30					

Unavailable To Book Online (UTBO*) (*by day of sailing)

OBAN - COLL / TIREE

100% UTBO

June							Saturday
							1
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	2	3	4	5	6	7	8
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	9	10	11	12	13	14	15
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	16	17	18	19	20	21	22
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	23	24	25	26	27	28	29
	Sunday						
	30						

July		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5	6
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	7	8	9	10	11	12	13
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	14	15	16	17	18	19	20
				2 sailings			
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	21	22	23	24	25	26	27
	Sunday	Monday	Tuesday	Wednesday			
	28	29	30	31			

August					Thursday	Friday	Saturday
					1	2	3
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	4	5	6	7	8	9	10
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	11	12	13	14	15	16	17
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	18	19	20	21	22	23	24
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	25	26	27	28	29	30	31

Unavailable To Book Online (UTBO*) (*by day of sailing)

5. APPENDIX

September	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6	7
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8	9	10	11	12	13	14
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	15	16	17	18	19	20	21
						2	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	22	23	24	25	26	27	28
	Sunday	Monday					
	29	30					

October			Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4	5
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	6	7	8	9	10	11	12
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	13	14	15	16	17	18	19
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	20	21	22	23	24	25	26
	Sunday	Monday	Tuesday	Wednesday	Thursday		
	27	28	29	30	31		

Unavailable To Book Online (UTBO*) (*by day of sailing)

KENNACRAIG – PORT ELLEN / PORT ASKAIG

100% UTBO	75% UTBO	66% UTBO	50% UTBO	25% UTBO	33% UTBO		
June							Saturday
							1
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	2	3	4	5	6	7	8
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	9	10	11	12	13	14	15
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	16	17	18	19	20	21	22
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	23	24	25	26	27	28	29
	Sunday						
	30						

July		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5	6
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	7	8	9	10	11	12	13
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	14	15	16	17	18	19	20
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	21	22	23	24	25	26	27
	Sunday	Monday	Tuesday	Wednesday			
	28	29	30	31			

August					Thursday	Friday	Saturday
					1	2	3
					5 Sailings	5 Sailings	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	4	5	6	7	8	9	10
						5 sailings	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	11	12	13	14	15	16	17
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	18	19	20	21	22	23	24
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	25	26	27	28	29	30	31

Unavailable To Book Online (UTBO*) (*by day of sailing)

5. APPENDIX

September	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6	7
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8	9	10	11	12	13	14
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	15	16	17	18	19	20	21
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	22	23	24	25	26	27	28
	Sunday	Monday					
	29	30					

October			Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4	5
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	6	7	8	9	10	11	12
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	13	14	15	16	17	18	19
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	20	21	22	23	24	25	26
	Sunday	Monday	Tuesday	Wednesday	Thursday		
	27	28	29	30	31		

Unavailable To Book Online (UTBO*) (*by day of sailing)